

# COMBATING LEAKS WITH INNOVATIVE MONITORING

Region of Waterloo Completes Pilot Project Incorporating AI Technology

By Stan Fong

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s Canada's drinking water infrastructure continues to age, the prevalence of leaks and the challenges that they pose on utilities also increases proportionally.

When it comes to large leaks, there are many effective solutions available for locating these leaks in a system, including traditional leak surveys and correlator technologies, which try to listen for these leaks through the pipe wall or surrounding soil. Smaller leaks, on the other hand, are often too quiet to be captured by these methods.

Consequently, these types of leaks can account for a significant portion of unreconcilable non-revenue water in older pipe networks. The same can be said for leaks in plastic pipes, which lack the resonant acoustic properties necessary for traditional leak detection

HYD8 – leak geometry a 1.5-in. long crack on a 0.75-in. service connection at time of repair.



approaches. In response, utilities such as the Regional Municipality of Waterloo, in Ontario, have taken a proactive approach to tackle these issues with the help of artificial intelligence (AI) and innovations in sensing.

## RMOW-DWS PILOT OVERVIEW

In November 2022, the Regional Municipality of Waterloo (RMOW) installed 10 hydrant.AI units in the Piper area of their water distribution network, as part of a 6-month leak detection and monitoring pilot with Digital Water Solutions Inc. (DWS).

DWS's hydrant.AI technology enables a utility to turn any existing fire hydrant into a "smart" hydrant. A hydrant retrofitted with hydrant.AI provides utilities with real-time water pressure, transient, temperature and acoustic data, alongside AI-powered leak detection, localization and pres-

sure monitoring. Unlike existing acoustic technologies – which listen for leaks outside of the water column – hydrant.AI utilizes a hydrophone to listen for leaks directly in the water, enabling the capture of all leaks, regardless of the leak size or pipe material. Furthermore, their leak detection and pressure monitoring AI is built out of their proprietary autonomous AI engine, which enables hydrant.AI to learn the unique operational profile of each distribution network and subsequently detect and locate leak and pressure anomalies all on its own, without any user assistance or additional inputs.

The pilot area was carefully selected by RMOW in order to provide a challenging yet realistic assessment of hydrant.AI's capabilities. A leak survey was performed just prior to the start of the pilot, in which several large leaks were identified and repaired by

the utility. Secondly, the entire pilot area is constructed out of PVC and HDPE plastic piping. The following figure shows the layout of the hydrant.AI devices within the Piper Area of Ayr, where this first pilot phase was undertaken.

## PILOT SUMMARY

The ability of hydrant.AI to detect leaks in PVC pipes and also detect pre-existing leaks (i.e. leaks present prior to the start of the monitoring program) was successfully demonstrated over the course of the Phase I pilot, in which two service leaks were identified by the system and verified in the field. Additional service leaks were also identified in the area after the conclusion of the initial pilot. With the success of the pilot, RMOW agreed to maintain the existing hydrant.AI devices in addition to expanding the monitoring program to a second area.



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## NOTABLE EVENTS

### Leak 1



Hydrant.AI Leak Detection  
Example – November 2022. Red/  
orange circles indicate a high  
likelihood leaks.

The first leak (Leak 1) was detected  
on Day 1 of the acoustic AI deploy-  
ment (Nov. 15, 2022) and monitored

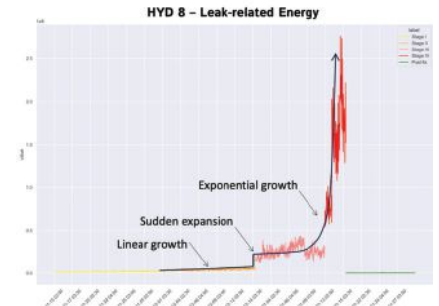
until it was called in by a customer and  
repaired on Jan. 17, 2023.

The leak was located near HYD8.  
Leak fingerprinting was used to verify  
that the leak had begun prior to the  
start of the pilot. Acoustic noise collect-  
ed by the devices over a 3-week span in  
November, showed no indication of the  
sudden appearance of the leak noise.

Data from the system shows the  
leak signature clearly present from  
the outset of the data collection, and  
this signature disappears when the  
leak is repaired. The growth in leak  
energy was monitored through the  
processed acoustic data and corre-  
lated to an increase in leak size (flow  
rate) and increased exponentially  
prior to the leak being called in when  
it eventually surfaced.

The various stages of leak growth  
were further corroborated by AI models  
fitted to other data sources, including  
pressure (available from the hydrant.  
AI units) and SCADA data. The start of

the linear leak growth phase beginning  
in December 2022 was proceeded by a  
period of sustained, irregular pressure  
patterns, as detected by hydrant.AI.



HYD8 leak energy over time.

The autonomous AI engine was also  
fitted to the Region's SCADA data. Sev-  
eral SCADA anomalies were detected by  
hydrant.AI throughout this period. The



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most prominent event occurred on Dec. 14-15, which aligns with the sudden, step increase in leak energy observed.

The leak was repaired by RMOW on Jan. 17, 2023, after being called in by a resident. The leak geometry/size at the time of repair was an approximately 1.5-in. long crack on a 0.75-in. service connection.

- Based on the leak geometry and pressure data DWS estimates that the leak resulted in 3,838,000 L of NRW.
- Based on the estimated leak energy shown in Figure 6, the value of the NRW<sub>1</sub>, assuming a run time between Nov. 15 and Jan. 17, is approximately \$11,0801.
- Assuming that the leak was present prior to the installation of monitoring devices, as our posterior analysis suggests, the estimated value of the NRW would be \$2,518/month<sup>1</sup>. Offsetting the CO2 emissions for a leak of this

size would require approximately planting six trees/month or recycling 200 lbs of waste/month.<sup>2,3</sup>

- While not a large leak in relative terms, the presence of numerous small leaks of this nature – particularly in PVC networks – represents a fraction of NRW that is currently challenging to reconcile for utilities. The use of smart water technologies, such as hydrant. AI, can provide utilities with the necessary tools to detect, monitor, localize, and repair such leaks in their system.

## Leak 2

Leak 2 was identified near HYD6. Excavation by the Region determined that the leak was on the service connection, customer-side. The period of high energy identified by the system is inferred to be the excavation period. Based on a distinct change in the leak

fingerprint on Jun 21, 2023, DWS infers that the leak was repaired on this date by the homeowner.

It should be noted that although this leak was on the customer side of the service line, the leak was ahead of the meter, thus there is a cost to the Region associated with the leak in terms of NRW.

**Stan Fong, Ph.D, is the chief technology officer for Digital Water Solutions.**

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